



Issuance of a Vehicle Registration Card

Moi Services Website
User Manual



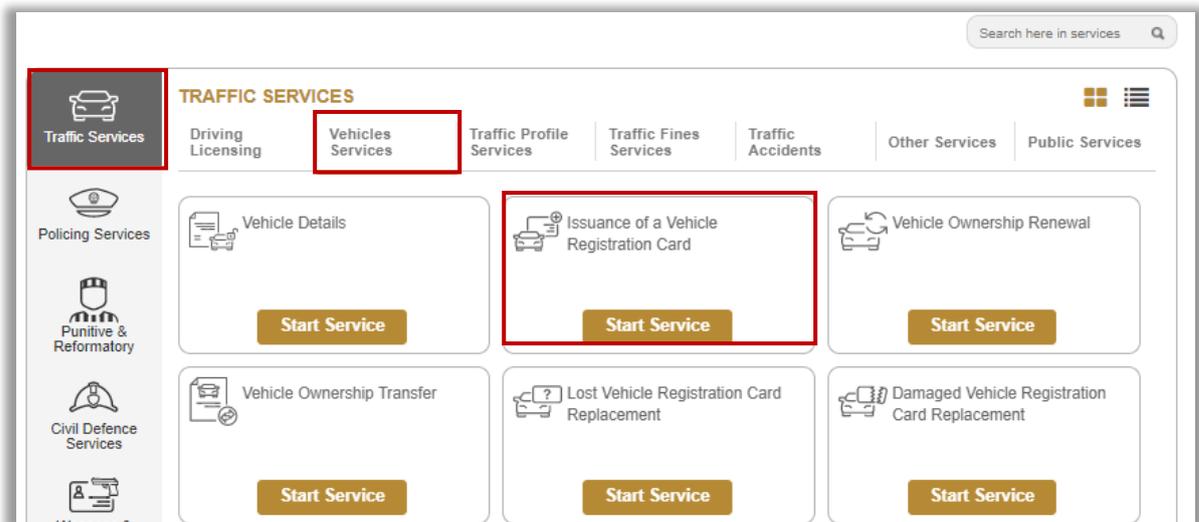
1. Access to the Service:

In this page, you can issue new vehicle registration card, and it will be delivered by a courier. Please be informed that you will not be able to proceed if you have restrictions

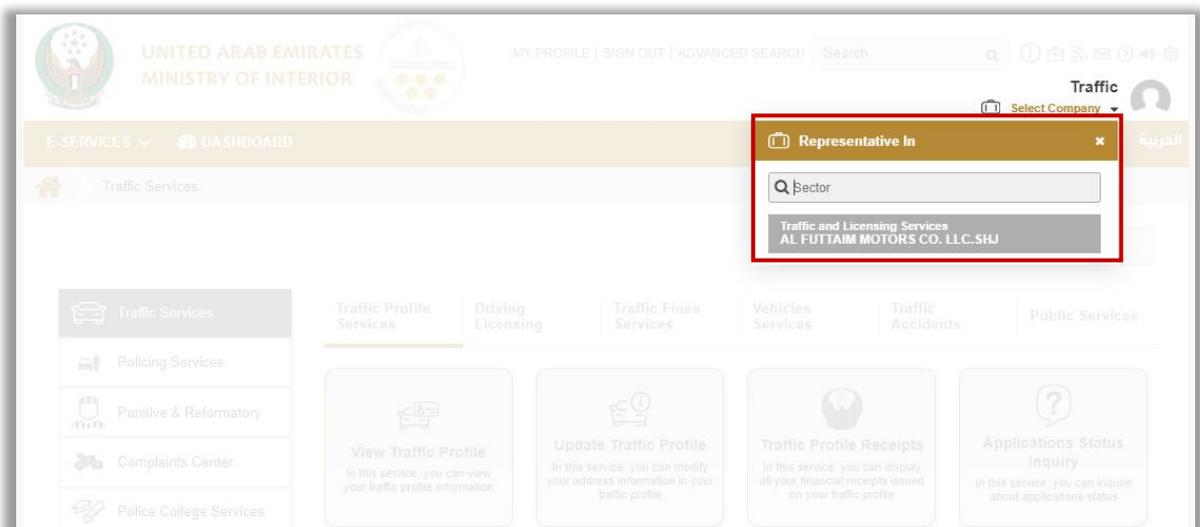
The users of this service are divided into 2 main categories:

1. Individuals
2. Companies Representatives

To apply for vehicle registration card, Choose the **issuance of a vehicle registration card** service from the list of **vehicles services** that fall under **traffic services**.



If the applicant is a **company representative**, the company must be selected from the top of the screen list first to be able to apply for the service successfully.





2. Service Steps:

1. Enter the **traffic number** of the new owner and the **representative of the new owner** which is (mandatory field in case of companies) then choose the plate source and then click on **Next** button.

Traffic No. **4060012980**

Vehicle Info. Service Restrictions Payment Gateway

Step: Vehicle Info.

New Owner Traffic No. *

Please Enter New Owner Traffic No.

Enter number ex. 11301967xx

New Owner Representative's Traffic Number (Mandatory for Companies)

Please Enter New Owner Representative's Traffic No.

Enter number ex. 11301967xx

Plate Source *

Please Select

Next

2. Choose the vehicle certificate to be registered then click on **proceed** button.

Vehicle Info. Service Restrictions Payment Gateway

Step: Vehicle Info.

To continue, please select vehicle certificate. i

filter...

No.	Certificate Number	Issue Date	Certificate Kind	Action
1	900180009002 💡	07/06/2018	LOCAL TRANSFER CERTIFICATE	Proceed
2	500180007140 💡	13/05/2018	VEHICLE OWNERSHIP CERTIFICATE	Proceed
3	500120019653 💡	17/07/2012	VEHICLE OWNERSHIP CERTIFICATE	Proceed
4	401120013727 💡	15/05/2012	LOCAL TRANSFER CERTIFICATE	Proceed
5	561090005690 💡	16/06/2009	VEHICLE OWNERSHIP CERTIFICATE	Proceed

Showing 1 to 5 of 10 entries

1 2



3. Selected certificate data is displayed, determine whether the vehicle plate is **reserved** or **new**.

Traffic No. 3070430030

Vehicle Info. Service Restrictions Payment Gateway

Step: Vehicle Info.

Selected certificate Information. i

Certificate Number 900180009002 ↻ Another Certificate

Certificate Date 06/07/2018

Certificate Kind LOCAL TRANSFER CERTIFICATE

Plate Information.

Vehicle Plate Please Select
Please Select
Using Reserved Plate
New Plate

3.1. If you choose to use a reserved plate, follow the following steps:

1. Select the plate number by clicking on **proceed** button.

Vehicle Info. Service Restrictions Payment Gateway

Step: Vehicle Info.

Selected certificate Information. i

Certificate Number 900180009002 ↻ Another Certificate

Certificate Date 06/07/2018

Certificate Kind LOCAL TRANSFER CERTIFICATE

Plate Information.

Vehicle Plate Using Reserved Plate

filter...

No.	Plate Number	Plate Source	Plate Color	Plate Kind	Action
1	52948	RAS AL KHAIMAH	A	PRIVATE	Proceed
2	99852	RAS AL KHAIMAH	A	PRIVATE	Proceed

Showing 1 to 2 of 2 entries < 1 >



2. Select service center and plate shape then click on **next** button.

Plate Information.

Vehicle Plate Using Reserved Plate ▼

Plate Selected information. i

Plate Number	52948
Plate Color	A
Plate Kind	PRIVATE
Plate Source	RAS AL KHAIMAH
Service Center *	RAK Traffic Department ▼
Plate Shape *	TWO SHORT PRIVATE PLATES ▼

Next

3.2. If you choose to use new plate:

Enter the plate data, then select a plate to be used by clicking on select button, then click on **Next** button.

Plate Information.

Plate Configuration * New Plate ▼

Take it from * Ajman Traffic Department ▼

Plate Make * 2 - SHORT ▼

To continue, please select a plate to be used. i

No. ▲	Plate Source	Plate Color	Plate Kind	Actions
1	AJMAN	A	PRIVATE	Select

Next



4. Service and delivery fees will be displayed as shown below, enter the **OTP** that was sent by text message to the new owner then click on **Next** button.

Vehicle Info. Service Restrictions Payment Gateway

Step: Payment Gateway

filter...

No.	Description	Amount (AED)
1	--	50
2	DELIVERY SERVICE FEES	15
3	Light vehicle registration, private	400
4	Manufacturing of number plates fee	115
Total Amount (AED)		580 AED

Showing 1 to 4 of 4 entries

To continue, please enter the OTP code sent to the new owner via SMS. i

OTP *
Enter number ex. 2020

Next

5. Fill in the delivery address and mobile number then click on **Next** button.

Showing 1 to 4 of 4 entries

To continue, Please fill your address :

Note: Will be delivered within 72 hours (Addresses inside the UAE only).

Emirate/Region *

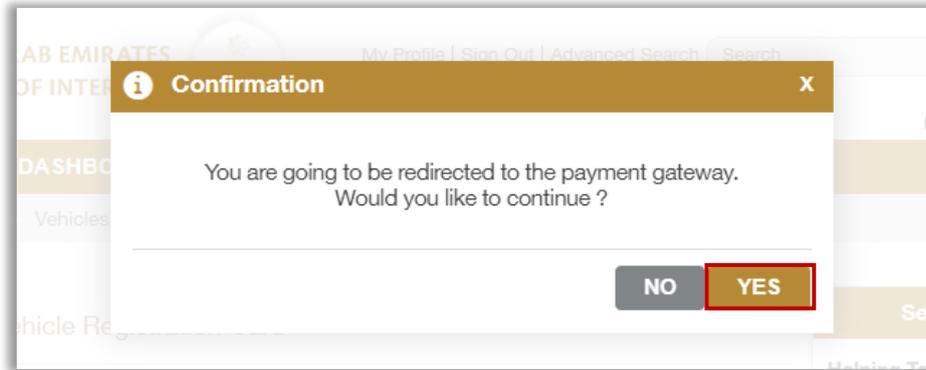
Address *
Enter text: your delivery address.

Mobile No. *
ex. 05xxxxxxxx, +9715xxxxxxxx, 009715xxxxxxxx

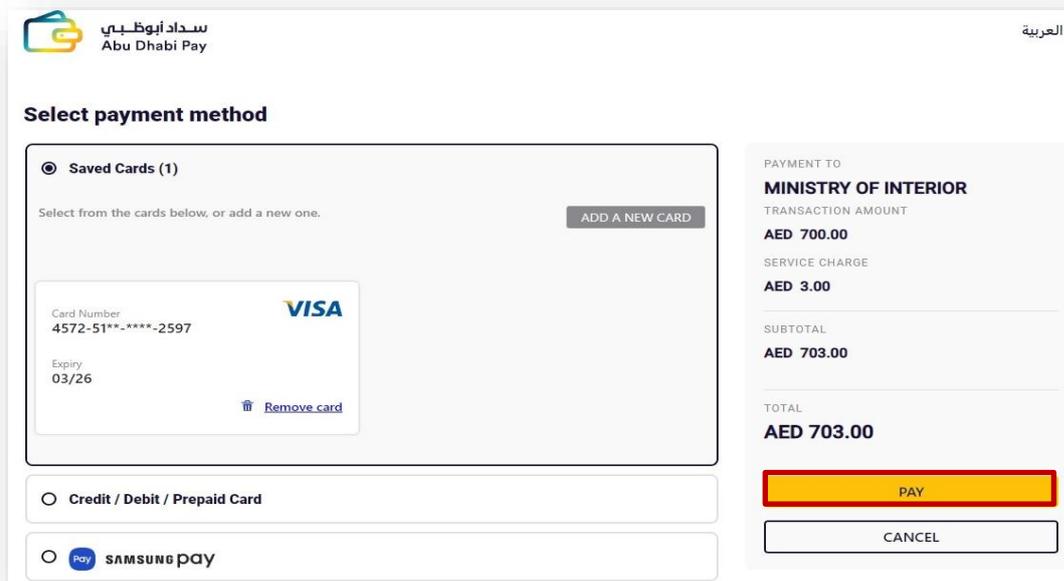
Next



6. Click on **Yes** button to confirm the transition to the payment gateway



7. You will be redirected to the Payment Gateway, Select the desired payment method (select registered card, or add a new payment card), then click on **Pay icon**.





8. You can evaluate your experience in obtaining the service through the customer **pulse** survey screens shown below.

United Arab Emirates

نبض المتعامل
CUSTOMER PULSE

English

Customer Pulse Survey

Overall, how satisfied are you about the Website? *

Extremely Dissatisfied Extremely Satisfied

Next

United Arab Emirates

نبض المتعامل
CUSTOMER PULSE

English

Customer Pulse Survey

Is there anything else you would like to share with us?

Please select

2000 characters left

Kindly provide your mobile number or Email for follow up

Previous Submit